

Concrete - Terms & Conditions

1. All deliveries are made to the nearest hard road point or where the delivery vehicle can reach safely. This will be decided at the driver's discretion. Ve-tech Concrete Ltd are not responsible for transporting or placing the concrete after discharge on site or provide any equipment to transport or place the concrete.
2. Waiting time charges will apply after an initial 6 minutes (account) or 10 minutes (Non account) per m³ discharge time at £100 per hour. Waiting time will commence when the truck arrives on site on or after the requested delivery time.
3. All delivery charges quoted are subject to change dependent on the quantity delivered.
4. All prices quoted are subject to Value Added Tax, which will be added at the current rate, where applicable.
5. Non account customers are asked to pay within 24hrs of booking to secure a delivery time. A pending payment capture is required, for the value of the materials plus an additional 20% contingency for extra material used or standing time. The funds are not transferred until the delivery is complete and the final invoice has been processed.
6. This quotation is based on current costs of materials and labour at the date of issue. Any increase in costs will be chargeable to the customer.
7. Our objective is to arrive on site when requested however all delivery times are approximate. Ve-Tech Concrete Ltd will not accept liability for losses incurred by the customer due to late delivery.
8. Credit terms on account sales only are strictly 30 days from date of invoice.
9. All materials will remain the property of Ve-Tech Concrete Ltd until paid for in full.
10. In the case of non-payment, we shall be entitled to repossess or trace the goods or the proceeds of the sale in the customer's hands, or in the hands of any liquidator or receiver.
11. Cancellation charges will be applied when orders are cancelled with less than 24hrs notice (out with weekends and public holidays) at £25.00/m³
12. In cases where the concrete mix is not specified Ve-tech Concrete Ltd can only advise on the mix design required. Ve-tech Concrete Ltd are not responsible for specifying the concrete mix or its application in any situation.
13. Any additional water added that alters the slump from that which was ordered, must be authorised signed for by the customer.
14. The customer must authorise the production of concrete in cold weather i.e., below 5°C
15. Threatening or abusive behaviour towards employees of Ve-Tech Concrete Limited will not be tolerated and the company reserves the right to terminate the delivery and withdraw from the agreement.